

Feedback Form

ESOL Courses

Dear Participant

We would like to have your feedback and recommendations so that we can continue to provide you with effective tailor-made courses. We would be grateful if you would complete the following questionnaire. Thank you.

Course Name: _____

The Course:

		Strongly Agree	Agree	No opinion	Disagree	Strongly Disagree
1	You acquired useful skills & knowledge					
2	The course was useful for your job					
3	The course was informative & enjoyable					
4	The course met your expectations					
5	The course was too long					
6	The course was too short					
Any other comments:						

Instructor:

1	presentations – well organised					
2	explanations – clear					
3	helpful advice & guidance					
4	efficient use of time					
5	made the course interesting					
Any other comments:						

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Overall Grade for the Course:

Excellent	Very good	Good	Satisfactory	Unsatisfactory

Which items did you find most useful and informative?

Which items did you find not useful to your job? Why?

Do you have any other comments and/or recommendations for future courses?

Would you like further information about:

- ☐ Next Module of this course
- ☐ Executive 5-day workshops

For statistical purposes, please circle one of the answers.

6 - Your age group	16-20	21-24	25-34	35-44	45+
7 - Your gender	Female	Male			
8 - Your employment status	Employed/ self-employed	Student at university	Student at school of college	Other	
9 - If employed, the sector you work in	Government	Business/ Industry	University	School/ College	Other

Please turn over to the other side.

Please complete your details below.

How we use your information

ESOL will treat all personal data in accordance with Indian law and its own privacy policy.

ESOL may wish to contact you for further feedback at a later date.

☐ Yes, I am happy to be contacted to provide more feedback.

We may want to use your information to send you details of ESOL activities, services and events (including social events) which may be of interest to you.

☐ Yes, I would like to be sent details of ESOL activities, services, and events.

Name	
Job title	
Organisation/Company/School	
Email address	
Contact telephone number	
Postal Address	